







# **Housing Options**

Information about finding a home



Scan our QR Code to sign up to our Tenant Portal



# This leaflet provides information about options available for finding a suitable home.

# Renting a home - Public Sector

The main providers of rented accommodation in Glasgow are Housing Associations. Part funded by the Government, housing associations and co-ops are generally set up in local communities and are run by a board made up of local residents. There are currently 68 housing associations and co-ops in Glasgow. Below are contact details for housing associations operating within the areas where we also have accommodation.

Housing Association	Areas Covered	Telephone No	
Ardenglen Housing Association www.ardenglen.co.uk	Castlemilk	0141 634 8016	
Cassiltoun Housing Association www.cassiltoun.co.uk	Castlemilk	0141 634 2673	
Craigdale Housing Association www.craigdaleha.co.uk	Castlemilk	0141 634 6473	
Greater Easterhouse Common Application www.easthallpark.org.uk	Easterhouse	0141 781 2277	
Milnbank Housing Association www.milnbank.org.uk	Dennistoun	0141 551 8131	
Molendinar Park Housing Association admin@molendinar.org.uk	Dennistoun	0141 564 5256	
New Gorbals Housing Association www.newgorbalsha.org.uk	Gorbals	0141 429 3900	
North View Housing Association www.nvha.org.uk	Castlemilk	0141 634 0555	
Parkhead Housing Association ww.wparkheadha.org.uk	Parkhead	0141 556 6226	

Housing Association	Areas Covered	Telephone No
Reidvale Housing Association www.reidvale.org.uk	Dennistoun	0141 554 2406
Ruchazie Housing Association www.scottishhoousingconnections.org/H A/Ruchazie	Ruchazie	0141 774 4433
Shettleston Housing Association www.shettleston.co.uk	Shettleston	0141 763 0511
Tollcross Housing Association www.scottishousingconnections.org/HA/ tollcross	Tollcross	0141 763 1317
West of Scotland Housing Association www.westscot.couk	Gallowgate Camlachie	0141 550 5600

There are also a number of specialist housing associations which have accommodation throughout Scotland for older people. Their contact details are:

Housing Association	Telephone No	
Bield Housing Association www.bield.co.uk	0300 013 2162	
Trust Housing Association www.trustha.co.uk	0141 227 1994	
Hanover Scotland www.hsha.org.uk	0800 111 4646	

The largest housing association in Glasgow is - Wheatley Homes.

They own property in most areas of the city and they operate a Choice Based Lettings Scheme. They can be contacted at:

Wheatley Homes Glasgow www.wheatleyhomes-glasgow.com	0800 479 7979
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A list of housing associations and co-ops in Scotland is available from:

www.scottishhousingregulator.gov.uk

0141 242 5642

#### **Renting a home - Private Sector**

As well as housing associations, there are around 27,000 private rented properties throughout the city and more information on them can be found using Glasgow City Council's online Housing Options Guide found here:

www.glasgow.gov.uk/en/residents/yourhome/housingoptions

#### **Private Sector Rent deposit and Guarantee Schemes**

A private landlord or letting agent can ask you for up to 2 months' rent as a deposit. There are schemes that can help you get a private tenancy if:

- Your homeless or about to become homeless
- You cannot afford to pay a deposit or first months rent upfront

The link below is a good source of information.

scotland.shelter.org.uk/housing\_advice/money\_help/deposit\_help

# Glasgow Property - to rent or buy

Rightmove provides information on properties to rent or buy in all areas of the UK. More information is available on their website: www.rightmove.co.uk.

# **Glasgow Key Fund - Rent Deposit Guarantee Services**

Glasgow City Council supports a scheme operated by Ypeople which helps homeless people or people who are about to become homeless and who are unable to afford a deposit to access housing in the privately rented sector. More information is available from Glasgow City Council's Housing Options website under "Rents. Deposits and Charges."

## **Exchanging your Home**

If you are a tenant of a local authority or housing association, it is possible for you to swap your home with another public sector tenant. Your landlord will be able to provide further information on this but you may also wish to find out more by checking the following online only service:

www.homeswapper.co.uk	Online service

#### Owning a Home

There are various low cost home ownership schemes available to assist people who wish to buy their home. These include: New Supply Shared Equity; Open Market Shared Equity; Shared Ownership.

If you currently own your home but are facing difficulties with your mortgage payments, there are scheme available to help you stay in your home and these include: Mortgage to Rent (a scheme which allows a local housing provider to buy the property and rent it back to the occupant). There is also an Equity Release Scheme, available to people 55 years or over who wish to release equity from their property.

More information on all of the above is available from Glasgow City Council's Housing Options Guide found here:

www.glasgow.gov.uk/en/residents/yourhome/housingoptions

#### **Homeless or Roofless**

If you require homelessness advice and assistance, during office hours, then you should contact **Health and Social Care Connect** on **0141 287 0555**. You can also request homelessness assistance on-line at **www.glasgow.gov.uk/Social Care** and Health/Get a Social Work Service/Request homelessness assistance for yourself

If you require assistance after 4.45pm Monday to Thursday or 3.55pm on a Friday or weekends and public holidays, then please contact the Emergency Out of Hours Homelessness Service on **0800 838 502**.

#### **Homeless or Roofless**

You can visit Glasgow City Council's website at:

www.glasgow.gov.uk/housing advice

Glasgow City Council's Homeless Page at:

www.glasgow.gov.uk/article/3549/Requet-homlessness-support-for-yourself

If English is not your first language, Glasgow City Council will arrange for an interpreter to contact you.

If BSL is your first language, you can contact the Council using the Contact Scotland app.

If you are an asylum seeker who is homeless and require a service, you can contact:

Council's Asylum and Refuge Team

0141 222 7352

# **General Advice and Information**

For general advice on housing, there various other agencies that can provide information including:

Glasgow Centre for Inclusive Living	Positive Action in Housing	Scottish Refugee Council	Shelter
This is a disabled user led organisation offering advice on many aspects of independent living in and around Glasgow.	This charity provides advice, information and support to people from new migrant, refugee and minority ethnic communities. They offer a free, confidential and impartial casework service for those facing poverty, homelessness, racism or poor housing.	A Scottish charity helps refugees and asylum seekers with a range of issues including housing issues.	Shelter is a housing and homelessness charity that provides free, confidential advice to people with a range of housing problems. They provide advice, information and advocacy to people in housing need. They provide face to face advice and also have an online housing information service. They can be contacted on their free housing advice helpline.
127 Brook Street Glasgow G40 3AP Tel: 0141 550 4455 www.gcil.org.uk	98 West George Street Glasgow G2 1PJ Tel: 0141 353 2220 www.paih.org	6th Floor, Portland House, 17 Renfield Street Glasgow G2 5AH Tel: 0141 248 9799 www.scottishrefuge e council.org.uk	116 Osborne Street Glasgow G1 5QH Tel: 0808 800 4444 scotland.shelter.org .uk

The Association's staff can provide advice and information on how to find the best solution for your housing problem. Please just ask to speak to a member of staff from our Housing Support Team.

### **Translation Services**

The Association is also able to provide translation services on request, through our provider, Happy to Translate. This can be done over the phone or in person.

Thenue Housing Association
423 London Road, Glasgow, G40 1AG
Tel: 0141 550 3581
admin@thenuehousing.co.uk
www.thenuehousing.co.uk

We are committed to ensuring access to information for everyone. If you need this information translated in another language, Braille, audio or large print version, please tell us.

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