

## Our Factoring Team

Here at Thenue, we recognise that owners require unique and specialised support for their properties. Our factoring team, comprised of Lisa Cairney & Kevin Dunsmuir, bring with them a wealth of expert experience to support you with every aspect of your services.

### Lisa Cairney

[lisa.cairney@thenuehousing.co.uk](mailto:lisa.cairney@thenuehousing.co.uk)  
0141 550 9570



#### Areas:

- Blackhill
- Cranhill
- Bridgeton
- Dalmarnock

### Kevin Dunsmuir

[kevin.dunsmuir@thenuehousing.co.uk](mailto:kevin.dunsmuir@thenuehousing.co.uk)  
0141 550 9534



#### Areas:

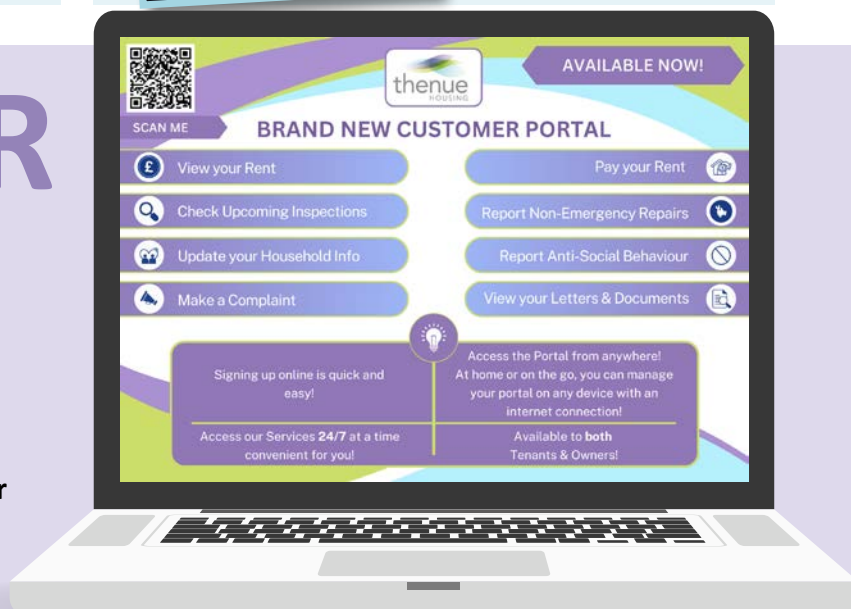
- Calton
- Castlemilk
- Gallowgate
- Glasgow Cross / Saltmarket

## CUSTOMER PORTAL

Thanks to your continued feedback and insights, we have developed a new 'Customer Portal'. This is part of our desire to improve our communication with owners and allow for individuals to further manage their services.

Our new and easy to use portal will give you 24/7 access to our services at a time convenient to you, allowing you to:

- View your Statements & Invoices
- Pay your Accounts
- Report Common Repairs
- View your Correspondences
- Access your Vital Documentation
- Raise a Complaint



The portal can be accessed from any device with an internet connection.

You can Scan the QR Code here:

Or go online to our website for extra support in signing up!

