

NEWS RELEASE



IT'S TIME TO HAVE YOUR SAY!

Important rent consultation process under way as we seek your views

Tuesday Dec 9 2025

It's time to have your say! We have embarked on our rent consultation process which takes place at this time every year.

All housing providers like Thenue undertake this process to find out your views on the rent increase we are proposing for the forthcoming financial year which runs from April 25 to March 26.

It is an important undertaking because your views are of the utmost importance – and will be taken into account when our Board considers the increase in January.

A great deal of thought and planning has gone into this and the figure which we are consulting on this year is 4.8 PER CENT. This is lower than the rise we agreed last year which was 7 per cent.

Full details of the rent proposal and the consultation process can be found on pages 2,3, and 4 of your December newsletter which will reach you shortly. We encourage you to read it carefully.

Thenue has a firm financial footing and we intend to keep it that way while recognising the very real pressures the seemingly never-ending cost of living challenges impose on you. We do however need to balance that with the services we provide – keeping rent affordable, building much needed new homes and undertaking our vital community activities which we know matter greatly to you.

These include our two community centres in Calton and Netherholm plus our support for our hard-working Area Associations in Netherholm, Bridgeton & Dalmarnock and Cranhill.

Equally important is a first-rate repairs service so that you can rely on getting help quickly when things go wrong.

Then there is our free and entirely confidential Financial Inclusion Service which put a remarkable £1.4 million back into your pockets in just one year - plus energy support to combat soaring bills.

Meanwhile, we have arranged face to face get togethers in four of our communities over the next few weeks for any tenant who wants more information.

They are as follows:

Date	Time	Venue
17th December 2025	2pm - 4pm	Cranhill Veterans Centre
18th December 2025	10am – 12pm	Netherholm Community Hall
7th January 2026	4pm - 6pm	Calton Heritage & Learning Centre
8th January 2026	12pm – 2pm	Molendinar Community Centre

Other ways in which you can tell us what you think by **5pm on Monday 12 January 2026**: -

- Post your tear-off slip in the December newsletter to us at 423 London Road, G40 1AG.
- E-mail us at **rent@thenuehousing.co.uk**
- Phone us on **0141 550 3581**.
- Take the online survey at **www.thenuehousing.co.uk**
- Use the tenant portal to tell us your views

Brian Gannon, our Interim Chief Executive stressed the importance of hearing from you.

Brian added: “We have arrived at the figure of a proposed 4.8 per cent increase carefully having taken into account a number of important factors and believe it is fair and reasonable.

“Here at Thenue we are doing everything we can - where possible – to lessen the ever-present cost of living challenges which affect so many of our tenants.

“We want to hear what you have to say so please respond by the deadline of 12 January so that our Board, in arriving at a decision, can take your views into account.”