



# Retirement Housing

## Telecare Services



Scan our QR Code to sign  
up to our Tenant Portal

[thenuehousing.co.uk](https://thenuehousing.co.uk)



## Community Alarm Service

As part of our Community Housing Services, we also offer a Retirement Housing Service which provides enhanced tenancy management, assisting tenants to manage at home and remain in their homes for as long as they wish.

Our retirement housing properties are located in Bridgeton and Calton.

Most of our tenants in these properties also have a SMART hub emergency alarm system which allows tenants to get help in an emergency such as a fall or sudden illness.

It also provides extra support if you live alone and are vulnerable or have a medical condition which may mean you are at risk. If you do not live in one of our properties with an alarm fitted, and you are an older person, vulnerable or feel you would benefit from this extra support, staff can make a referral to Social Work Services for a "dispersed" alarm to be fitted to your home.

The alarm system is linked to Homecare's Alarm Receiving Centre at all times, day and night and they will respond to any emergency calls made to them.

Glasgow City Council make a separate charge to anyone receiving an alarm service.

Social Work Services will arrange with you how you can make payment to them and they can also arrange for you to have a financial assessment carried out, in case you qualify for exemption.

## **Other Telecare Equipment**

Homecare can also provide a variety of other equipment. These include monitors for falls, doors and for flooding.

More information is available - just contact our office.

## **Where can I get more information on this?**

If you would like further details, please contact our Retirement Housing Assistants as detailed below:

Housing Support Team  
423 London Road, Glasgow, G40 1AG  
Tel: 0141 550 3581

## Translation Services

The Association is also able to provide translation services on request, through our provider, Happy to Translate. This can be done over the phone or in person.

Thenue Housing Association  
423 London Road, Glasgow, G40 1AG  
Tel: 0141 550 3581  
admin@thenuehousing.co.uk  
www.thenuehousing.co.uk

We are committed to ensuring access to information for everyone. If you need this information translated in another language, Braille, audio or large print version, please tell us.

Thenue Housing Association Ltd Registered office: 423 London Rd,  
Glasgow G40 1AG  
Authorised & regulated by the Financial Conduct Authority  
Registered society under the Co operative and Community Benefit  
Societies Act 2014 (No 1933R(S))  
Charity registered in Scotland (No SC032782)  
Property Factor Registered No PF000268



**INVESTORS IN PEOPLE®**  
We invest in people Gold



Scan our QR Code  
to sign up to our  
Tenant Portal