Assurance Statement 2026

The Board of Management confirms that we have reviewed and assessed a comprehensive bank of evidence to support this statement. Thenue Housing Association's Board is therefore confident that the Association is compliant with:

1. All relevant regulatory requirements as set out in Chapter 3 of the Regulatory Framework.
2. The Regulatory Standards of Governance and Financial Management.
3. The relevant standards and outcomes of the Scottish Social Housing Charter.
4. Our statutory obligations in respect of tenant and resident safety, housing and homelessness, and equality and human rights.

Assurance

Our Assurance Statement takes account of sector guidance, with the Board evaluating the Association's compliance with regulatory requirements, the Standards of Governance and Financial Management and our legislative duties, including relevant governance, services and risks arising from our group arrangements.

The table below summarises our compliance with the regulatory requirements:

Regulatory Requirements	Compliant?
Assurance & Notification	Yes
Scottish Social Housing Charter (SSHC)	Yes
Tenant & Service User Redress	Yes
Whistleblowing	Yes
Equality & Human Rights	Yes
Statutory Guidance	Yes
Organisational Details & Constitution	Yes
Tenant and Resident Safety	Yes
Regulatory Standards of Governance & Financial Management (RSGFM)	Yes
Legislative Duties	Yes

Supporting evidence and planned improvements

We used the SFHA Self-Assurance Toolkit 2026 as the basis for our self-assessment against regulatory requirements. Supporting evidence includes Board and committee records, management assessment, financial and performance monitoring, internal audit and specialist reports, surveys, inspection records and feedback from tenants and other service users.

The Board has considered the evidence and challenged the information provided by staff and advisers. Our evaluation considered whether the evidence, current controls, ongoing oversight and scrutiny provide sufficient assurance to support this statement, and whether outstanding matters affect our compliance judgement.

In assessing the evidence, we have identified areas for improvement during 2026/27 and 2027/28. These are recorded in our action plan, with responsibilities and timescales. The Board has considered their significance and is satisfied that they are intended to strengthen our processes and services and do not constitute material non-compliance.

A revised Assurance Management Framework will operate from November 2026, supported by a cross-service Assurance Framework Team. The team will initially meet monthly, moving to quarterly meetings after its first year, subject to review. From 2027, the Audit and Risk Committee will review the toolkit and evidence bank before Board approval. Due to time constraints, that full Committee review has not taken place for the 2026 statement; the Board has undertaken the final scrutiny and reached the assurance judgement.

Equalities

Equality considerations are supported by our policies, customer information and access arrangements. We have identified the need to make Equality Impact Assessments more consistent across policies and services and to document equality and human rights implications routinely within Board and Committee reports. These improvements are included in our action plan and will be monitored through our assurance arrangements.

Human Rights

We recognise housing as a human right and consider the needs and experiences of tenants and service users in our policies and service delivery. We will continue to review our arrangements, listen to feedback and improve how we demonstrate that equality and human rights considerations inform our decisions.

Tenant and Resident Safety

We are satisfied that we meet our duties in relation to tenant and resident safety. We have gained evidence-based assurance in respect of gas safety, electrical safety, water safety, fire safety, asbestos, damp and mould, and lift safety. Identified remedial actions are prioritised according to risk, with appropriate safeguards and monitoring through to completion.

Specific assurance for 2026

Information on our homes

Information on the construction, components and condition of our homes is maintained across HomeMaster, HUB and supporting records. A programme is under way to consolidate and verify this information, including completeness, component lifecycle accuracy and compliance responsibilities, alongside reconciliation to the Fixed Asset Register.

The programme is scheduled for completion by 31 March 2027 and is intended to ensure that the information is comprehensive, of good quality and up to date. Current records, surveys, inspections and management checks support our present assurance assessment. Progress and any significant findings will be monitored through our assurance and governance arrangements.

Gypsy/Traveller sites

Thenue does not provide Gypsy/Traveller sites. The specific assurance concerning compliance with the Scottish Government's minimum site standards is therefore not applicable.

Next Steps

We will keep our Assurance Statement under review and notify the Scottish Housing Regulator of any development that materially changes the assurance given in this statement, including any material non-compliance, before issuing our next Annual Assurance Statement in October 2027. We will keep tenants and other service users informed of relevant changes.

Our Assurance Statement will be publicly available on our website and displayed in our office. I confirm, as Chair of Thenue Housing Association, that I was authorised by the Board at its meeting on 27 October 2026 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Signed: __  ____

Lindsay Forrest
Chair, on behalf of the Board of Management
Thenue Housing Association Limited

Date: 28 October 2026