

GENERAL LETTING INFORMATION

- On average, we let 200 properties per year
- Last year only 8 of our lets were made to applicants with Standard Priority
- We have a large number of applicants waiting for housing in their chosen area and we are only able to offer rehousing to a small number of people each year.

How We Let Our Homes – April 2017 – March 2018

Re-let by Priority Area		Re-let by Area		Re-lets by Property Size	
High	29	Bridgeton/Dalmarnock	85	1 bedroom	90
Urgent	3	Calton/Glasgow Cross	73	2 bedrooms	86
Referrals	43	Blackhill/Cranhill	9	3 bedrooms	16
Medium	111	Dalmarnock	0	4 bedrooms	2
Standard	8	Castlemilk	27	5 bedrooms	0
		Baillieston	0		
Total	194		194		194

FREQUENTLY ASKED QUESTIONS

What are my Options?

Do not rely on just one housing organisation. To give you more choice, you can:

- Apply to as many different housing associations as possible
- Consider renting privately
- If you are working, consider buying a property

We can provide you with more information on all of the above options.

How long will it be before I get an offer?

- We are unable to state how long you will wait before we can consider your application for rehousing. We also use Lettings Targets which means we consider applicants from different groups. What we can do is provide you with information about where you are placed in your Priority Group for a particular size of property and for a particular area.
- As an example, the average time to wait for a property in Calton for an applicant with Medium Priority can be up to two years
- If you have been awarded Urgent or High Priority you will normally be considered before applicants with Medium or Standard Priority
- You can ask us for a queue position on a 3 monthly basis.

How many offers will I get?

Offers are made based on your choice of area, floor level and size of accommodation and you should think very carefully before refusing any offer made to you. Although there is no penalty for refusing an offer we will not be able to tell you when you will be considered for another offer. **We would therefore strongly advise you to carefully consider any offer made to you.**

What if I move or my circumstances change?

If you move home, your current application will be cancelled and you will have to submit a new application form to us. We will then assess your circumstances based on your new address.

Urgent Priority

If your application is awarded Urgent Priority for harassment or domestic abuse, you are entitled to two like for like offers of rehousing. If both offers are refused the Urgent Priority category will be removed. Urgent Priority will be reviewed after 6 months if you have not secured rehousing within that period.