

## Assurance Statement 2021

The Board of Management confirms that we have reviewed and assessed a comprehensive bank of evidence to support this statement that Thenue Housing Association, to the best of our knowledge, there is substantive evidence that the Association is compliant with: -

- All relevant regulatory requirements as set out in Section 3 of the Regulatory Framework.
- The Regulatory Standards of Governance and Financial Management.
- The relevant standards and outcomes of the Scottish Social Housing Charter.
- Our statutory obligations in respect of tenant and resident safety, housing and homelessness and equalities and human rights.

In assessing the evidence, we have identified a small number of new and emerging future areas that lend themselves to an improvement focus during 2022. Operationally, our performance during the global Covid-19 pandemic has not matched our normal expectations. This began back in March 2020, and we have implemented specific actions to progress changes and improvements in these areas during the course of this year and will continue with this throughout the remainder of this year. None of the performance has had a detrimental effect on any of our tenants and has not resulted in the association not being able to comply with the regulatory standards.

An equality strategy considers a diverse range of equality issues throughout Association services. In particular, the strategy is used to ensure compliance with equality and human rights law, as well as the regulatory frameworks. We are currently working to update our equality strategy to ensure that it is central to our governance system and is used to mainstream equality policy objectives into practice. We are establishing a number of ancillary equality procedures that will support the equality mainstreaming process as regulated through our equality action plan. Our equality procedures will include an equality impact assessment (EIAs) that we use to promote equality objectives throughout our organisational policies, procedures and other documentation. This will also take account of human rights issues, too, as human rights are pivotal to the equality mainstreaming process. We are establishing a comprehensive equality data collection procedure that is based on the themes contained in the National Guidance, 2021. We are also aligning these procedures to our data protection strategy, thus ensuring compliance with data protection statutory provisions.

We continue to be the best we can during these ongoing difficult times, offering our best services to all our customers. Having reviewed the identified actions we are satisfied that none are material to our current compliance with the Framework.

This statement, signed by the association's Chair, was authorised by the Board of Management at its meeting held on 26th October 2021.

Pauline Casey  
Chairperson