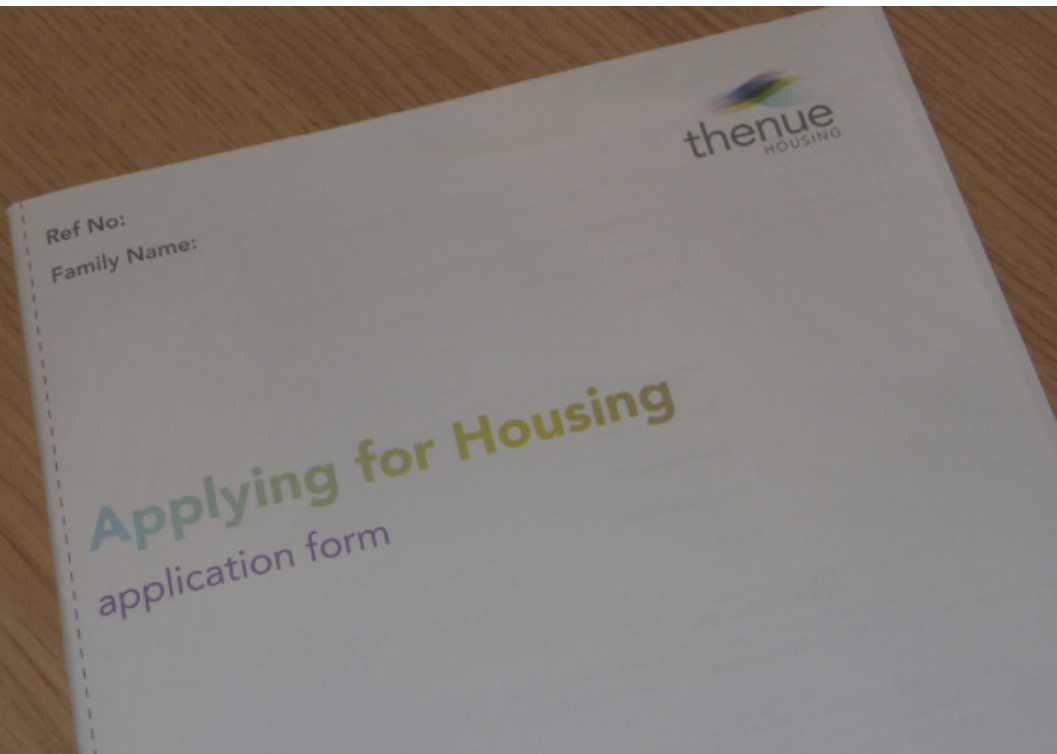


Homeless or threatened with homelessness? our application process



Homelessness

If you find yourself in a situation where you are homeless, threatened with homelessness or in need of housing advice, we strongly advise you to contact Glasgow City Council Community Casework Service. They will provide advice and information on your options for housing and will carry out an assessment of your circumstances. If you are found to be homeless in terms of the law, they will look to refer your application to the housing associations that operate in the area where you would prefer to live. If the housing association does have a suitable available property, they will contact you directly to progress your "referral".

Below are details of the Community Casework Services which operate in our main areas:

(Calton, Bridgeton, Dalmarnock, Blackhill, Cranhill and Baillieston)
North/East Community Casework Team
1250 Westerhouse Road
Glasgow, G34 9EA
Tel: 0141 276 6153

(Castlemilk)
South Community Casework Team
Rowanpark
Ardlaw Street
Govan
Glasgow, G51 3RR
Tel: 0141 276 8201
Fax: 0141 276 8278

Opening hours are Monday to Thursday 8.45am - 4.45pm, Friday 8.45am - 3.55pm. A telephone service is also available during these hours.

The Council also provides an Out of Hours Emergency Service:

Monday-Friday from 4.45pm - 11pm

- **single males/females should attend:**
Glasgow City Mission, 20 Crimea St
Glasgow G2 8PW
- **Women and Families with Children**
should phone the Freephone number
0800 838502
- after 11 pm everyone should phone
the Out of Hours number :
0800 838502

On Saturday and Sunday the service will be delivered from:
Hamish Allan Centre, 180 Centre Street,
Glasgow G5 8EE

4th Floor, 30 Bell Street, Glasgow, G1 1LG
Tel: 0141 553 2022
Monday to Friday 9.30am - 5.00pm
24hr Domestic Violence Helpline
0800 027 1234

Other Housing Associations

There are over 60 housing associations in Glasgow, most of which operate a waiting list so you may wish to submit an application form to the associations in the areas you wish to live. Please ask us if you would like our Housing Options leaflet which provides relevant contact details (also available from our website).

Positive Action in Housing

PAIH provides a free independent, multilingual, culturally sensitive advice service on a range of issues including housing and benefits issues.
98 West George Street, Glasgow, G2 1PJ
Tel: 0141 353 2220

Shelter

Shelter provides a free, national telephone advice line staffed by trained housing advisers. Their telephone lines are open from 9.00am-5.00pm Monday to Friday and can assist in a range of housing related problems..

Other Agencies

Glasgow Women's Aid

Women's Aid provides information, support and temporary accommodation to women and children experiencing domestic abuse. Services also include information and support on housing, welfare and legal rights; advocacy work; ongoing support for women and children on a one to one and group work basis; and training for voluntary and statutory agencies on the impact of domestic abuse on women and children.

If you have a housing problems, you can call free on 0800 800 4444.

Citizens Advice Bureau

Citizens Advice offices are located throughout the city and you can telephone them on 0844 848 9600 for impartial and confidential advice on any matters. Monday to Friday 9.00am - 8.00pm and Saturday from 10.00am - 2.00pm.

The nearest offices to the communities where we work are:

Easterhouse
46 Shandwick Square, Glasgow, G34 9DS
Tel: 771 2328
Castlemilk
27 Dougrie Drive, Glasgow, G45 9AD
Tel: 634 0338
Blackhill
1169 Royston Road, Glasgow, G33 1EY
Tel: 770 7869

Opening hours vary at each location.

thenue housing
423 London Road, Glasgow, G40 1AG
Tel: 0141 550 3581
admin@thenuehousing.co.uk
www.thenuehousing.co.uk

We are committed to ensuring access to information for everyone. If you need this information translated in another language, Braille, audio or large print version, please tell us.

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Registered with the Financial Conduct Authority
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Societies Act 2014 (No 1933R(S))
Charity registered in Scotland (No SC032782)
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